

# ACKNOWLEDGMENTS

**Dear Valued Customer,**

*The following acknowledgments are in respect to the additional rental Terms and Conditions as indicated below. It is important that you read and understand these acknowledgments, as well as the Terms and Conditions which follow.*

1. Hawk's Vehicles

Hawk's vehicles are strictly to be driven in Singapore. Should the hirer decides to drive the stated vehicle in the Rental Agreement out of Singapore, the hirer must first notify Hawk in writing before the stated vehicle in the Rental Agreement is allowed to be driven out of Singapore. If not, the hirer will not be protected by the insurance, Loss Damage Waiver and/or Excess Reduction Waiver and will be fully responsible for all damages and accidents occur outside Singapore.

2. Smoking & Fruits with Strong offensive Smells

Smokings as well as the presence of fruits with strong offensive smells such as durian are prohibited in Hawk's rental vehicles.

Tobacco smoke and durian odor leaves a residue on fabrics, fibers and surfaces of vehicles, which emits odors that many people find unpleasant. This new policy is designed to ensure that we are enhancing the comfort of our customers, which is a top priority at Hawk. A cleaning fee of \$150 will apply if the rental vehicle is returned with tobacco or durian odor or residue.

3. Additional Equipment(s)

All additional equipment i.e. GPS, baby/child seat(s) rented to the hirer is in good condition and working order. The hirer is fully being responsible for the equipment(s) during the rental period. Upon returning the vehicle, if the equipment(s) is found missing or damage, the hirer will be charged for replacing the equipment(s)

*Thank you for your understanding. Should you need any assistance with regards to these issues, please consult our staffs before driving off. Our staffs will be most willing to help in any way they can.*

*We at Hawk would like to wish you a safe & pleasant drive. Once again, thank you for using Hawk rent a car services.*

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I agree to the Terms and Conditions as stated above.

Hirer Name: \_\_\_\_\_ Rental Agreement No: \_\_\_\_\_

Signature: \_\_\_\_\_



**HAWK RENT A CAR**

**Registered As HAWK ASIA PACIFIC PTE LTD**

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